# Request a full withdrawal of your Choice Income or TTR Income account



Use this form to request full withdrawal and closure of your Choice Income or TTR Income account. If you want to request a partial withdrawal of your account balance, you need to use the form Request a partial withdrawal of your Choice Income or TTR Income account.

#### **Member Direct**

If you have a term deposit early redemption costs may apply if you're redeeming it prior to maturity. See the Member Direct Terms and Conditions and *Your Guide to the Member Direct Investment Option* for details.

Please complete in pen using CAPITAL letters and print (X) to mark boxes. The form must be completed in full. Read the Privacy Collection Statement on page 5 of this form to see how Australian Super uses your personal information.

1 Provide your personal details													
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elephone (business hours) Telephone (a	fter hour	rs)					Mob	ile					
Choose (X) the option that best describes you.  I have a Choice Income account and I request a full p	payment :	and a	ccou	nt clc	sure.	(go	to St	ep 3)	)				
I have a TTR Income account.													
To request a payment you must meet one of the con-	ditions o	of rele	ase.	Com	olete	the s	ectio	n be	low a	and c	only		
choose (X) one.				Use	e this	table	e to f	ind y	our p	orese	ervat	ion a	ge
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permanently retired from the workforce.					fore 1			404				55	
I have unrestricted non-preserved super (usually a contributions made before 1 July 1999).	after-tax	(			uly 196							56 57	
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I'm aged 60 to 64 and have stopped working for since turning 60.	an emplo	oyer			uly 196							59	
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Former employer name:													
Date you finished work:													
I have a Choice Income account or TTR Income acco	unt and	l wan	t to t	ransfe	er my	acco	ount 1	to an	othe	r sup	er fu	und	

or self-managed super fund (SMSF).

# 3 Provide proof of your identity

Please complete (X) one of the options below.

To protect your account, you need to prove your identity when you take a cash payment, move money to a SMSF or move money between super funds.

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# 4 Tell us how you will withdraw your account balance

A full withdrawal will close your account. Investment returns, regular payments, fees, costs and tax will change the final amount paid. If you received a Balance Booster when you opened your Choice Income account, a clawback could apply. See the *Choice Income Product Disclosure Statement* for details.

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# Sign this form

I acknowledge that in certain circumstances AustralianSuper will make a retirement income payment prior to making this withdrawal payment.

The information I have supplied on this application is true and correct at the date of signing this application.

I understand the Trustee of Australian Super will disclose my TFN to another super fund if my benefits are being transferred, unless I request in writing that the Trustee does not disclose my TFN to any other super fund.

I understand that if I withdraw my whole account balance this will close my AustralianSuper account and AustralianSuper will no longer have any responsibility for the account.

I have read the Privacy Collection Statement below and I understand how AustralianSuper will use my personal information. To the best of my knowledge, the information I have provided on this form is correct.

I understand that any cash withdrawal will be treated as a superannuation lump sum payment for tax purposes.

I confirm I am either an Australian citizen/permanent resident, a New Zealand citizen or I hold an eligible retirement visa (subclass 405 or 410).

I understand that if I am invested in the Member Direct option, there may be a delay in withdrawal if a term deposit has to be redeemed before maturity and/or if there are any Corporate Actions pending. Costs for early redemption of term deposits may also apply.

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## **Privacy Collection Statement**

Please read this Privacy Collection Statement to see how AustralianSuper uses your personal information.

Australian Super Pty Ltd (ABN 94 006 457 987) of Locked Bag 6, Carlton South, Victoria 3053, collects your personal information (PI) to operate, and administer your super account (including insurance) or retirement income account, improve our products and services, and keep you informed. If we can't collect your PI we may not be able to perform these services. PI is collected from you but sometimes from third parties like your employer and your financial adviser (if applicable). We will only share your PI where necessary to perform our activities with our administrator (Australian Administration Services Pty Ltd, Link Group), service providers, as required by law or court/ tribunal order, or with your permission. Your PI may be accessed overseas by some of our service providers and, where applicable to your circumstances, by third-party service providers of your financial adviser. Our Privacy Policy details how to access and change your PI, as well as our privacy complaints process. For complete details go to australiansuper.com/privacy or call us on 1300 300 273.

# How to certify your documents

Read this section if you choose to attach paper copies of certified documentation to provide proof of your identity. Alternatively, you can use electronic verification. See section 3 of the form for details.



### Get your ID documents and photocopies ready for certification

Take both the ORIGINAL and a photocopy of your CURRENT driver licence, passport or government-issued proof of age card to someone who is authorised to certify ID (e.g. a police officer, a medical practitioner, a lawyer, a post office employee or a financial adviser or planner). If you are using your driver licence or government-issued proof of age card, you'll need to photocopy BOTH sides.

If you're withdrawing more than \$10,000 you'll also need to provide additional ID:

- Above \$10,000 and up to \$50,000: either one bill (power, telephone) or one bank statement issued within the last three months.
- Above \$50,000 and up to \$75,000: either two bills (power, telephone) or two bank statements issued within the last three months.
- Above \$75,000: either three bills (power, telephone) or threee bank statements issued within the last three months.

All ID must have the same name and mailing address that we have for your super account.



## 2 Ask them to certify your ID

To certify your ID, the authorised person needs to compare the photocopy to the ORIGINAL and include the following details on the copy:

- · stamp or write 'This is a true and correct copy of the original'
- their qualification (such as police officer)
- their name
- · their address and phone number, and
- · their signature and the date it was signed.

Every page of the documents we receive from you must have been certified and dated within the last 6 months. Undated documents will be rejected.



For a list of who can certify your ID for you, go to australiansuper.com/IDHelp for more information.

