

Protecting AustralianSuper members and their families when they need us most

CLAIMS PAID



In FY 2024, TAL paid more than **\$704.67 million¹** in claims to 12,832 AustralianSuper members, equivalent to over \$13.48 million per week.

Those payments included:

- **\$186.9 million** in Income Protection claims
- **\$257.65 million** in Total & Permanent Disablement claims
- **\$260.14 million** in Death claims

TAL RETURN TO WORK SUPPORT



In FY 2024,

635

AustralianSuper members utilised one or more health support services. This represents an

86%

uptake among members who were referred to a health support service.

THE MOST COMMON REASONS FOR MAKING A CLAIM²



Income Protection



- 21%** Musculoskeletal and Connective Tissue Conditions
- 20%** Mental Health Conditions
- 16%** Cancer
- 12%** Injuries and Fractures
- 7%** Conditions of the Circulatory System



Total & Permanent Disablement (TPD) Cover



- 28%** Mental Health Conditions
- 27%** Musculoskeletal and Connective Tissue Conditions
- 11%** Injuries and Fractures
- 9%** Conditions of the Nervous System
- 6%** Cancer



Death Cover



- 34%** Cancer
- 13%** Conditions of the Circulatory System
- 11%** External Causes
- 3%** Conditions of the Nervous System
- 24%** Other conditions

ACCEPTED CLAIMS



TAL is here to support AustralianSuper members with their claims. In the last ten years³:

Over **\$1.15 billion** has been paid in Income Protection claims to **32,832** members

Over **\$1.69 billion** has been paid in TPD claims to more than **18,447** members

Over **\$1.58 billion** has been paid in Death claims to more than **15,038** members' families

This document contains a summary of the circumstances in which TAL Life Limited | ABN 70 050 109 450 | AFSL 237 848 (TAL) paid claims in respect of members of AustralianSuper. This information is general in nature only and does not consider your personal financial situation, needs or objectives. Before acting on it you should consider whether the information is appropriate for you, having regard to those matters, and before making a decision to acquire or to continue to hold insurance cover through AustralianSuper consider the relevant Product Disclosure Statement available at www.austriansuper.com/PDS or by contacting 1300 300 273. Statistics are for claims paid during the 2024 financial year in respect of AustralianSuper members. All percentages have been rounded to the nearest whole number.

¹ The paid figure represents gross benefit amounts. ² Insurance cover is provided through and subject to the terms of group life policies issued by TAL to the trustee of AustralianSuper. ³ The ten year rolling statistics are from 1/7/2014-30/6/2024. Copyright TAL Life Limited 2024 - all rights reserved.