INVESTMENT GUIDE

Investing for your future

September 2021
## Contents

- Define what type of investor you are  
- Look at your investment options  
- Your PreMixed investment options  
- Your DIY Mix investment options  
- Member Direct  
- Other things you should know  

The information in this document forms part of the following Product Disclosure Statements (PDSs) dated 3 September 2021:
- AustralianSuper
- AustralianSuper Select
- GHD Superannuation Plan
- Personal Plan
- Public Sector Division
- Super Options
- Super Only

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A Target Market Determination (TMD) is a document that outlines the target market a product has been designed for. Find the TMDs at [australiansuper.com/tmd](http://australiansuper.com/tmd)
Everything we do at AustralianSuper is designed to help everyday Australians achieve their best retirement.

As the largest super fund in the country and one of the biggest funds in the world, our size and scale mean you have access to some of the world’s best investments.

Choosing how to invest your super is a big decision. This guide can help make it an easier one. You’ll look at your investment needs and then go through your options in more detail.
Define what type of investor you are

Find out what type of investor you are and build an understanding about:
› how long you’re investing for
› the types and levels of investment risk and how you feel about them
› how hands-on you want to be with your investments
› how you can minimise risk.
What type of investor are you?

There are many different ways to invest your money. How you decide to invest depends on your age, financial situation and personality. Use this section to work out what type of investor you are – how you feel about investment risk, what your investment timeframe is and how involved you want to be in managing your super.

How long you’re investing for

Your investment timeframe is how long you plan to invest your super savings before you retire, as well as how long you want your savings to last once you do retire.

Take a look at the table below to see how long you might need to keep your savings invested in super based on how old you are now and your current life expectancy. Keep in mind the timeframes shown are averages so you may well live beyond these ages.

### Investment timeframe

<table>
<thead>
<tr>
<th>Current age</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>61 years</td>
<td>65 years</td>
</tr>
<tr>
<td>30</td>
<td>52 years</td>
<td>56 years</td>
</tr>
<tr>
<td>40</td>
<td>42 years</td>
<td>46 years</td>
</tr>
<tr>
<td>50</td>
<td>33 years</td>
<td>36 years</td>
</tr>
<tr>
<td>60</td>
<td>24 years</td>
<td>27 years</td>
</tr>
<tr>
<td>65</td>
<td>20 years</td>
<td>23 years</td>
</tr>
</tbody>
</table>


About 28%* of Australians believe they’ve saved enough for retirement. Many people retire earlier than they planned to.

49%  41%  10%

Earlier than planned  At the age expected  Later than planned

Focus on the long term
Superannuation is a long-term investment. While it can be distressing to see returns go down during periods of volatility, like the COVID-19 pandemic, it’s important to remember ups and downs are a normal part of the investment cycle.

A look back over history can be reassuring. It shows that significant sharemarket downturns and recessions are not uncommon, and indeed should be anticipated over a lifetime of investing. Before 2020, the last major sharemarket downturn was the Global Financial Crisis (GFC) in 2008. At the time, it was a very challenging period, as there were large daily swings in super balances. But the important thing to remember is that markets did eventually recover, and we experienced strong investment returns over an extended period.

Different types of investments perform differently over time
If 30 years ago, you put $50,000 into different types of investments (we call these asset classes), your money would have grown in each asset class – some much more than others. What’s also interesting to see are the different ways they grew over time.

This 30-year period shows the benefits of diversifying across several asset classes, as the investment performance of some markets can be lacklustre for an extended period of time. For example, international shares had poor performance from when the tech bubble burst in 2000 and during the GFC, underperforming against the other asset classes. This was followed by favourable returns over the last ten years, outperforming the other asset classes.

The cash return was steady over the 30 year period and grew less than asset classes such as Australian shares, direct property or fixed interest. Cash provides stability compared to the more volatile shares investments. However, the downside of investing in cash is that it reduces the opportunity to grow your super savings and it may not keep up with rising costs of daily living, measured by inflation.

Short-term risks are different to long-term risks
In the short term, the key risk is investment market volatility and the risk your super savings will be reduced by the market’s ups and downs.

The long-term key risk is inflation and the risk that your super savings won’t grow to meet it.

Volatility and inflation are two of the key risks that can impact your investments. It’s important to know about other risks which can also affect your super in different ways, including interest rate movements or changes to super rules and regulations. For more information about types of risk, visit [australiansuper.com/RiskTypes](http://australiansuper.com/RiskTypes)
The risk of inflation over the long term

Inflation reduces the value of money over time. This means the money you have saved now won’t be worth as much in the future. Inflation is something you need to think about when choosing your investment options, particularly if you’ve got a long-term investment timeframe.

30 years from now, you may need more than double the money to buy what you can today

<table>
<thead>
<tr>
<th>2021</th>
<th>2051</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loaf of bread</td>
<td></td>
</tr>
<tr>
<td>$2.80</td>
<td>$5.90</td>
</tr>
<tr>
<td>Takeaway coffee</td>
<td></td>
</tr>
<tr>
<td>$4.50</td>
<td>$9.45</td>
</tr>
<tr>
<td>1 litre of milk</td>
<td></td>
</tr>
<tr>
<td>$1.65</td>
<td>$3.45</td>
</tr>
<tr>
<td>Daily fare on public transport</td>
<td>$9.00</td>
</tr>
</tbody>
</table>

The above examples assume an annual price inflation rate of 2.5% each year.
Decide how hands-on you want to be with your investments

Choosing the right investment is important. It can affect how much your savings grow and how long they last. You can decide to either leave your investment choice to us or choose and manage your own.

Listed below are the investment options you can choose from. You can choose one or a variety of options.* If you’d prefer us to choose for you, your super savings will go into our Balanced investment option. You can also make and change investment choices after you become a member.

**PreMixed options**  
*Hands-on level: Low*

PreMixed options are diversified options that invest across different combinations of asset classes such as shares, property, infrastructure, fixed interest and cash.

Your PreMixed choices are:
- High Growth
- Balanced (default investment option)
- Socially Aware
- Indexed Diversified
- Conservative Balanced
- Stable.

**DIY Mix options**  
*Hands-on level: Medium*

DIY Mix options are single asset class portfolios. You choose how much you want to invest in each in a mix that can also include one or more PreMixed options.

Your DIY Mix choices are:
- Australian Shares
- International Shares
- Diversified Fixed Interest
- Cash.

**Member Direct option**  
*Hands-on level: High*

The Member Direct investment option gives you the greatest control of all options.

You invest your own super in a range of listed securities, including:
- Shares in the S&P/ASX 300 Index
- Exchange Traded Funds (ETFs)
- Listed Investment Companies (LICs)
- Term deposits.

If you’re a super member with us, you’ll need $10,000 or more in your account to invest in Member Direct. If you’re a retirement income member, it’s $50,000.

* Some restrictions apply to Member Direct.
How to minimise risk

So far, we’ve focused on helping you work out what type of investor you are, how comfortable you are with investment risks and the amount of control you want. Here are a few other things to consider when making your investment choice, as well as some ways to help manage your investment strategy and minimise risk.

Mixing it up can help
Investing in a mix of investments (diversification) can help protect your investments against market ups and downs. Spreading your investments across a variety of companies, industries and regions in different asset classes can help reduce the risk of negative returns.
Diversification is particularly important to consider if you’re planning to build your own strategy with our DIY Mix options or invest your own super using Member Direct. Our PreMixed options are already diversified and each option has a different mix of assets.

Focus on your long-term needs
Watching your super balance go up and down can be unsettling. While it can be tempting to change investment options when markets are down, it isn’t always the best approach. Investments that are volatile over short periods of time usually grow more over longer periods.

It’s normal for markets to change
Most investments go up and down over time. Market movements can mean the asset allocation of your portfolio moves away from its original strategy and changes your risk level.
In our PreMixed options, we actively adjust the asset allocation so it reflects our strategy. If you invest in our DIY Mix options or Member Direct, you’ll have to manage this yourself.

Review your strategy
When your circumstances or objectives change, it’s a good idea to review your strategy to ensure it’s still right for you. For example, you might be nearing retirement and need to access some of your super in the short term.

Consider seeking financial advice
The best option is the one that suits your investment timeframe, circumstances and goals. A professional financial adviser can help you develop an investment strategy to meet your needs, which could make a big difference to your retirement savings over the long term.

To find out more about your advice options and how to get the help you need, see page 35.
Look at your investment options

In this section you’ll find details about your investment options, including the investment aims, asset allocations and risk levels for each one. If you invest in our PreMixed options, we manage things for you. You can build your own mix of investment types by investing in our DIY Mix options. We also offer Member Direct which allows you more control over how your super savings are invested.
Risk levels of investment options

When choosing your investment options, the risks you need to consider will be different depending on how long you plan to invest for.

<table>
<thead>
<tr>
<th>Years Invested</th>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>YEARS INVESTED</td>
<td>Investing for: Less than 5 years</td>
<td>Key risks</td>
<td>Key risks</td>
</tr>
<tr>
<td></td>
<td>Not having time to recover from adverse market movements.</td>
<td>Risk measure</td>
<td>Key risks</td>
</tr>
<tr>
<td></td>
<td>The likelihood of negative returns in a given year. Also known as the Standard Risk Measure.</td>
<td>A combination of short-term and long-term risk measures.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Investing for: 5–20 years</td>
<td>Key risks</td>
<td>Key risks +</td>
</tr>
<tr>
<td></td>
<td>Not having time to recover from adverse market movements and savings not keeping up with wage inflation.</td>
<td>Risk measure</td>
<td>Savings not keeping up with wage inflation.</td>
</tr>
<tr>
<td></td>
<td>A combination of short-term and long-term risk measures.</td>
<td>Risk measure</td>
<td>The likelihood of investments in each option resulting in a projected retirement outcome that’s lower than wage inflation.</td>
</tr>
<tr>
<td></td>
<td>Investing for: 20 years +</td>
<td>Key risks</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Savings not keeping up with wage inflation.</td>
<td>Risk measure</td>
<td></td>
</tr>
</tbody>
</table>

Types of investment risk

| Adequacy | The risk that your super savings won't provide enough retirement income for as long as you’ll need it. |
| Agency | The risk that the third parties who manage investments and the administration for AustralianSuper do not perform as expected. |
| Credit or counterparty | This is the risk that an issuer of a security (like a bond) doesn’t pay back the money borrowed when it’s due. |
| Currency | Movements in exchange rates can impact the value of your investments. For example, a higher Australian dollar can reduce returns on international investments. A lower Australian dollar can improve returns on international investments. |
| Inflation | Inflation risk is when your investment returns don’t grow above inflation to meet your long-term income requirements. Types of inflation include price inflation, which is a measure of the changes in the prices of goods and services and wage inflation, which is a measure of changes in the amount people earn. |
| Interest rate | Interest rate movements can impact your investment returns. Interest rate risk is the potential for losses in response to a change in interest rates. There is an inverse relationship between fixed interest security prices and interest rates (yields). |
| Liquidity | The risk that your investment can’t be sold at the right time or when you need your money. |
| Market risk | The risk of loss due to movements in the financial markets. |
| Market timing | The risk that you buy or sell your investments at the wrong time. For example, if prices are low when you sell you may lose money. |
| Policy | The risk that changes to super rules and industry regulations will impact your investment. |
| Volatility | A measure of the rise and fall of an investment. An investment that has larger price fluctuations has higher volatility and is considered more risky. Volatility can be measured by standard deviation, which is the variation of returns around the average or expected return. |

Risk levels are based on estimating the probability of negative returns in the short term, or underperforming inflation in the long term. They are provided to be consistent with good disclosure practices. You can read more about how we calculate risk levels at australiansuper.com/RiskLevels.
Life stages and investment timeframes

The scenarios below highlight just some of the things you could consider when looking at options for investment timeframes.

Starting out in my career
Situation
Retirement isn’t really on your horizon yet. Growing your savings and maximising your returns is your priority.
Considerations
You’re a long way from retirement, so your savings have more time to ride out market ups and downs.
Types of investments to consider
You may want to invest in options that are weighted more towards growth asset classes that have more potential for long-term growth.

Planning for retirement
Situation
You’re established in your career and plan to retire in the next 20 years. You’re thinking about the future and want to ensure your super savings last you as long as possible when you retire.
Considerations
You still have a reasonable amount of time before you retire, but you don’t have quite as long to ride out market ups and downs.
Types of investments to consider
You may want to invest in options that offer a balance between growth and defensive asset classes, that continue to provide more potential for long-term growth.

Nearing or in retirement
Situation
You’ve already retired or are planning to retire soon, and you will start living off your savings in the next few years.
Considerations
You're planning to use your savings in the next few years. You may be more concerned with protecting your existing savings than taking chances to grow them, because you have less time to ride out market ups and downs. Choosing investment options that meet your short and long-term income needs can improve your retirement outcome.
Types of investments to consider
Money you need access to within one to five years could be invested in lower risk options that offer capital stability and are allocated more to defensive asset classes. Investing the rest of your savings into an option or options that will grow your savings above inflation so you can draw an income for longer is also very important. Even in retirement, your savings may need to last for several decades.

Your investments are your decision
Everyone has different financial needs, levels of comfort with risk and objectives. The above scenarios don’t consider your individual needs, so it’s important to assess where you’re at now and where you want to be in the future. If you need help, you may want to consider seeking advice or consulting a financial planner. Find out more about your advice options on page 35.
Asset classes

Asset classes are the building blocks of your investment. Some investment options invest in one asset class, while others include a mix. We invest in the following asset classes:

- **Shares (stocks, securities, equities)**
  Part of a company that you can typically buy and sell on a stock exchange. You can access large and small companies across a range of industries both domestic and overseas.

- **Private equity**
  Investment in companies that aren’t listed on a stock exchange. These can include Australian and international companies across a wide range of industries.

- **Listed Property**
  An investment company that owns assets related to real estate such as buildings, land and real estate securities. They are listed on stock market exchanges and can be traded like common shares.

- **Direct Property**
  Direct holdings in residential, retail, industrial or commercial real estate.

- **Infrastructure**
  Assets that provide essential public facilities and services such as roads, airports, seaports and power supply and generation in Australia and overseas. Also includes global listed shares of companies involved in infrastructure or infrastructure-related activities, including telecommunications, transportation, and utilities.

- **Credit**
  Loans, bonds, royalties, leases or other debt securities which have a higher yield to compensate for being unrated or having a lower credit quality compared to investment grade corporate and government bonds. Examples of Credit investments include direct loans to fund commercial real estate construction, sub-investment grade bonds issued by companies, and subordinated loans made to brownfield infrastructure assets.

- **Fixed interest**
  Loans, bonds and securitised debt issued by governments, companies and banks that pay regular interest income over a set term. The principal amount is repaid to the lender when the security matures. These securities in the fixed income portfolio are generally investment grade quality, although we may invest a portion of the portfolio in higher yielding debt.

- **Cash**
  Money market securities such as deposits, bank bills and short-term bonds that are issued by banks, the Australian Government and some companies.

- **Other assets**
  Investments that represent unique opportunities or strategies. Examples may include strategic equity holdings, commodities, royalties, leases and other alternative approaches.
A snapshot of your investment options

Here’s a high level overview of your investment options, including a brief description, their risk levels over different investment time periods and where you can find more detail on the pages following.

### PreMixed

<table>
<thead>
<tr>
<th>Description</th>
<th>Risk profile</th>
<th>See page</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Short-term</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Under 5 years</td>
<td>High</td>
<td>Medium</td>
</tr>
<tr>
<td><strong>Medium-term</strong></td>
<td>High</td>
<td>Medium</td>
</tr>
<tr>
<td>5–20 years</td>
<td>High</td>
<td>Medium</td>
</tr>
<tr>
<td><strong>Long-term</strong></td>
<td>High</td>
<td>Medium</td>
</tr>
<tr>
<td>Over 20 years</td>
<td>High</td>
<td>Medium</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>Risk profile</th>
<th>See page</th>
</tr>
</thead>
<tbody>
<tr>
<td>High Growth</td>
<td>Invests in a wide range of assets with a focus on Australian and International shares.</td>
<td>High</td>
</tr>
<tr>
<td>Balanced</td>
<td>Invests in a wide range of assets such as Australian and International shares, Infrastructure and Direct Property.</td>
<td>High</td>
</tr>
<tr>
<td>Socially Aware</td>
<td>Selects listed shares and fixed interest investments using strict screening based on environmental, social and governance standards as well as investing in a wide range of other asset classes.</td>
<td>High</td>
</tr>
<tr>
<td>Indexed Diversified</td>
<td>Invests in a wide range of assets using indexing strategies.</td>
<td>High</td>
</tr>
<tr>
<td>Conservative</td>
<td>Includes a higher allocation to fixed interest and cash than the Balanced option.</td>
<td>Medium to high</td>
</tr>
<tr>
<td>Balanced</td>
<td>An emphasis on fixed interest and cash with a higher focus on stability than growth.</td>
<td>Medium</td>
</tr>
</tbody>
</table>

For our PreMixed options, we work out what the different mix of asset classes will be for each option. The asset allocation ranges are the minimum and maximum amounts we can invest in each asset class. Each year we set a percentage we might invest in each asset class as a guide – this is called the strategic asset allocation. During the year we can move towards or away from this percentage based on our outlook for the economy and investment markets.
When looking at the snapshots on these pages, think about:
1. how long you plan to invest for (under 5 years? 5–20 years? or over 20 years?)
2. the overall risks of that investment timeframe
3. what level of risk you’re comfortable taking with your investments.

### DIY Mix

<table>
<thead>
<tr>
<th>Risk levels of investment options</th>
<th>Description</th>
<th>Risk profile</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Short-term</strong> Under 5 years</td>
<td>Australian Shares</td>
<td>Very high</td>
</tr>
<tr>
<td></td>
<td>Invests in a wide range of shares in both listed and unlisted companies in Australia and may also have a small allocation to companies in New Zealand.</td>
<td></td>
</tr>
<tr>
<td><strong>Medium-term</strong> 5–20 years</td>
<td>International Shares</td>
<td>Very high</td>
</tr>
<tr>
<td></td>
<td>Invests in a wide range of companies listed on securities exchanges around the world.</td>
<td></td>
</tr>
<tr>
<td><strong>Long-term</strong> Over 20 years</td>
<td>Diversified Fixed Interest</td>
<td>Medium</td>
</tr>
<tr>
<td></td>
<td>Invests in a wide range of Australian, international bonds and loans.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Cash</td>
<td>Very low</td>
</tr>
<tr>
<td></td>
<td>Invests in short-term money market securities and some short-term bonds.</td>
<td></td>
</tr>
</tbody>
</table>

### Member Direct

<table>
<thead>
<tr>
<th>Risk levels for the time invested</th>
<th>Shares, ETFs and LICs*</th>
<th>Term deposits†</th>
<th>Cash†</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Short-term (&lt;5 years)</strong></td>
<td>Very high</td>
<td>Very low</td>
<td>Very low</td>
</tr>
<tr>
<td><strong>Medium-term (5 to 20 years)</strong></td>
<td>Medium</td>
<td>Medium to high</td>
<td>Medium to high</td>
</tr>
<tr>
<td><strong>Long-term (&gt;20 years)</strong></td>
<td>Low to medium</td>
<td>Very high</td>
<td>Very high</td>
</tr>
</tbody>
</table>

| Estimated number of negative annual returns over any 20-year period | About 6 in every 20 years | Less than 0.5 in every 20 years | Less than 0.5 in every 20 years |

* Risk measures are based on investment portfolios with broad market exposure to Australian shares; they may differ for the individual investments you choose and your investment timeframe. Risk for concentrated portfolios could be very high. The minimum suggested time frame for holding a broad portfolio of shares, ETFs and LICs is at least 12 years.

† Cash and term deposits are exposed to the creditworthiness of the issuer and the level of interest rates.
Understanding your investment options

On the next few pages you’ll find more detail about each investment option. To help you understand what makes up each investment option, we’ve put together the example below.

**Balanced**

Invests in a wide range of assets, including shares, private equity, infrastructure, property, fixed interest, credit and cash. Designed to have medium to long-term growth with possible short-term fluctuations.

**Investment objective**

› To beat CPI by more than 4% pa over the medium to longer term.
› To beat the median balanced fund over the medium to longer term.

**Minimum investment timeframe**

At least 10 years.

**Risk level for the time invested**

<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>Medium</td>
<td>Low</td>
</tr>
</tbody>
</table>

**Estimated number of negative annual returns over any 20-year period:**

About 5 in every 20 years.

- Australian shares 21% (10–45%)
- International shares 31% (10–45%)
- Private equity 6% (0–15%)
- Listed property 1% (0–10%)
- Direct property 5% (0–30%)
- Infrastructure 13.5% (0–30%)
- Credit 5.5% (0–20%)
- Fixed interest 11% (0–25%)
- Cash 6% (0–20%)
- Other assets 0% (0–5%)

The goals set up for each option, often comparing their performance to the CPI (Consumer Price index), which is the official measure of inflation.

The risk profile of each option will vary depending on how long your money will stay in it. See page 14 for more.

The chart shows the combination of asset classes that typically make up each option.

The percentages for each asset class are the strategic asset allocations with the range shown in brackets.

Check out how our investment options have performed against industry and market benchmarks. See page 28 for our past performance to 30 June 2021.
Your PreMixed investment options

Choose the mix that best suits you and leave the rest to us. With our PreMixed options, we’ve done the diversification for you. These options are made up of more than one asset class and with different levels of risk and expected return.
PreMixed investment options

High Growth
Invests in a wide range of assets with a focus on Australian and international shares. Designed to have strong long-term growth with possible fluctuations in the short-term.

Investment objective
› To beat CPI by more than 4.5% pa over the medium to longer term.
› To beat the median growth fund over the medium to longer term.

Minimum investment timeframe
At least 12 years.

Risk level for the time invested
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>Medium</td>
<td>Low</td>
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</table>

Estimated number of negative annual returns over any 20-year period: About 5 in every 20 years.

Balanced
Invests in a wide range of assets, including shares, private equity, infrastructure, property, fixed interest, credit and cash. Designed to have medium to long-term growth with possible short-term fluctuations.

Investment objective
› To beat CPI by more than 4% pa over the medium to longer term.
› To beat the median balanced fund over the medium to longer term.

Minimum investment timeframe
At least 10 years.

Risk level for the time invested
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>Medium</td>
<td>Low</td>
</tr>
</tbody>
</table>

Estimated number of negative annual returns over any 20-year period: About 5 in every 20 years.

Socially Aware*
Selects listed shares and fixed interest investments using strict screening based on environmental, social and governance standards, as well as investing in a wide range of other asset classes. Designed to have medium to long-term growth with possible short-term fluctuations.

Investment objective
› To beat CPI by more than 4% pa over the medium to longer term.
› To beat the median balanced fund over the medium to longer term.

Minimum investment timeframe
At least 10 years.

Risk level for the time invested
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>Medium</td>
<td>Low</td>
</tr>
</tbody>
</table>

Estimated number of negative annual returns over any 20-year period: About 5 in every 20 years.

* This investment option may use derivatives to efficiently manage cash flows and ensure this option is invested within the targeted asset allocation. This could result in a small economic exposure to companies that are normally excluded by the option’s investment screens (up to 5% of the total assets at any time).
PreMixed investment options

Indexed Diversified
Invests in a wide range of assets using indexing strategies. Designed to have medium to long-term growth with possible short-term fluctuations.

Investment objective
› To achieve a return of CPI + 3% pa over the medium to longer term.

Minimum investment timeframe
At least 10 years.

Risk level for the time invested
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>Medium</td>
<td>Low to medium</td>
</tr>
</tbody>
</table>

Estimated number of negative annual returns over any 20-year period: About 5 in every 20 years.

Conservative Balanced
Includes a higher allocation to fixed interest and cash than the Balanced option. Designed to have medium-term growth with a balance between capital stability and capital growth. May also have some short-term fluctuations.

Investment objective
› To beat CPI by more than 2.5% pa over the medium term.
› To beat the median conservative balanced fund over the medium term.

Minimum investment timeframe
At least 7 years.

Risk level for the time invested
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medium to high</td>
<td>Medium</td>
<td>Low</td>
</tr>
</tbody>
</table>

Estimated number of negative annual returns over any 20-year period: About 4 in every 20 years.

Stable
An emphasis on fixed interest and cash with a higher focus on stability than growth.

Investment objective
› To beat CPI by more than 1.5% pa over the medium term.
› To beat the median capital stable fund over the medium term.

Minimum investment timeframe
At least 5 years.

Risk level for the time invested
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medium</td>
<td>Low to medium</td>
<td>Low to medium</td>
</tr>
</tbody>
</table>

Estimated number of negative annual returns over any 20-year period: About 3 in every 20 years.

International shares 42% (20–50%)
Listed property 0% (0–10%)
Fixed interest 22% (0–30%)
Cash 8% (0–30%)

Australian shares 28% (20–50%)
International shares 21.5% (5–35%)
Listed property 1% (0–10%)
Direct property 4.5% (0–25%)
Infrastructure 11% (0–25%)
Credit 7% (0–25%)
Fixed interest 24.5% (0–40%)
Cash 11% (0–30%)
Other assets 0% (0–5%)

Strategic asset allocations and other investment information are current as at the date of publication. The Strategic Asset Allocation, composition of individual asset classes and other investment information may change from time to time. Investment returns are not guaranteed. Updated information can be found at australiansuper.com/AssetAllocation

Ready to make your choice?
The easiest way to make your investment choice is to log into your online account at australiansuper.com/login if you can’t make your choice online, call us on 1300 300 273.
Your DIY Mix investment options

Build your own mix of investment types by investing in our DIY Mix options and we’ll manage it for you.
DIY Mix investment options

**Australian Shares**
Invests in a wide range of shares in both listed and unlisted companies in Australia with a small allocation to companies in New Zealand. Designed to have strong long-term capital growth with possible short-term fluctuations in returns.

**Investment objective**
› To beat the S&P/ASX 200 Accumulation Index* (adjusted for franking credits) over the medium to long term!

**Minimum investment timeframe**
At least 12 years.

**Risk level for the time invested**
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very high</td>
<td>Medium</td>
<td>Low to medium</td>
</tr>
</tbody>
</table>

**Estimated number of negative annual returns over any 20-year period:** About 6 in every 20 years.

**International Shares**
Invests in a wide range of companies listed on securities exchanges around the world. Designed to have strong long-term capital growth with possible short-term fluctuations in returns.

**Investment objective**
› To beat the MSCI All Country World ex Australia Index (unhedged) over the medium to long term!

**Minimum investment timeframe**
At least 12 years.

**Risk level for the time invested**

<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very high</td>
<td>Medium</td>
<td>Low to medium</td>
</tr>
</tbody>
</table>

**Estimated number of negative annual returns over any 20-year period:** About 6 in every 20 years.

* Prior to 1 July 2020, the benchmark was the S&P/ASX 300 Accumulation Index.
* Index level returns, adjusted for implied superannuation tax (where applicable).
Diversified Fixed Interest
Invests in a wide range of Australian and international bonds and loans. This is done through actively investing in the fixed interest and credit asset class sectors and aims for capital stability and higher returns than cash over the short to medium term.

**Investment objective**
› To beat a composite of Australian and International Fixed Interest Indices over the short to medium term.*†

**Minimum investment timeframe**
At least 3 years.

**Risk level for the time invested**
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medium</td>
<td>High</td>
<td>Very high</td>
</tr>
</tbody>
</table>

The Diversified Fixed Interest option has low volatility and can experience periods of moderate negative returns‡.

Cash
Invests in short-term money market securities and some short-term bonds. Designed to have stable returns above the official cash rate. The Cash option can have zero or negative returns after fees, costs and taxes, depending on the level of market interest rates.

**Investment objective**
› To beat the return of the Bloomberg AusBond Bank Bill Index over one year.*

**Minimum investment timeframe**
At least 1 year.

**Risk level for the time invested**
<table>
<thead>
<tr>
<th>Short-term</th>
<th>Medium-term</th>
<th>Long-term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very low</td>
<td>Medium to high</td>
<td>Very high</td>
</tr>
</tbody>
</table>

The Cash option has a very low level of volatility and can experience periods of negative returns when interest rates are low or negative‡.

---

* From 1 October 2021, the composite consists of 50% Bloomberg Global Aggregate 1-5 Year Total Return Index hedged to AUD and 50% Bloomberg AusBond Composite 0-5 Year Index. Prior to 1 October 2021 CPI + 0.5% pa, prior to 1 July 2015 CPI + 1% pa, prior to 1 July 2013 CPI + 1-2% pa.
† Index level returns adjusted for implied superannuation tax (where applicable).

‡ Important information about the risk measure for the Diversified Fixed Interest and Cash options
We’ve replaced the estimated number of negative annual returns over any 20-year period measure with an explanation of the risk and the potential for negative returns in these options. The Standard Risk Measure analysis provides an estimated number of negative returns and does not provide a useful or comparable measure of risk for these investment options in the current market environment. The potential for a negative return is higher than it has been in the past due to low market interest rates, the potential for negative market interest rates and the interest rate risk in the options. Based on the low volatility of these options, the potential size of any negative return is expected to be small to moderate.

The risk labels of medium for the Diversified Fixed Interest option and very low for the Cash option are appropriate for the overall level of investment risk. This determination is informed by estimated volatility, measured by standard deviation, return expectations that reflect the current market environment and consideration of the investment objective, investment horizon and risk appetite of each investment option.
Member Direct

Take a hands-on approach to the way your money is invested with Member Direct, our self-managed investment option.
**Member Direct**

The Member Direct investment option offers you more control and choice on how you invest your super or retirement income. You can invest in shares, Exchange Traded Funds (ETFs), Listed Investment Companies (LICs), term deposits and cash – using a separate online platform.

This option may suit members who want to be actively involved in managing their investments.

**Features include:**
- S&P/ASX 300 shares, ETFs, LICs, term deposits and cash
- extensive market information and stock analysis
- after-tax portfolio valuations and portfolio reporting tools
- term deposit automatic rollover options
- mobile-responsive site which can also be accessed via the AustralianSuper Mobile app.

You also get access to real-time trading, extensive market information, independent research and investment tools to help you make informed investment decisions and manage your portfolio.

**Important information**

While managing your own investments increases your control and flexibility, the Member Direct investment option may not suit everyone. Superannuation is a long-term investment, so this option is not usually suitable for members who want to ‘time’ the markets or make short-term investment decisions.

As a direct investor, you need to be aware of the risks and dangers involved, such as:
- short-term share price volatility
- the consequences of trading too often
- too little diversification and
- investing in response to your emotions.

If you’re considering investing in Member Direct and would like further advice visit australiansuper.com/advice for information on your advice options.

**Who can invest?**

To be eligible to invest in the Member Direct investment option you must be an AustralianSuper member and have a balance of at least $10,000 in your super.

You can only register one account for the Member Direct investment option at any time. Members using a TTR Income account can only invest with Member Direct in their super account.

**Other important conditions**

- Once you open a Member Direct account, you must keep a minimum of $5,000 invested in AustralianSuper’s other investment options at all times.
- If your total AustralianSuper balance falls below $10,000 you will need to close your Member Direct account and transfer any funds to your other AustralianSuper investment options.
- You must also maintain a minimum amount of $400 in your Member Direct cash account at all times.

For a full list of rules that apply to this investment option, read the Member Direct terms and conditions at australiansuper.com/MemberDirect

**Fees**

There are fees that apply to the Member Direct investment option, these vary depending on the Member Direct investment type you’ve selected. Find out more at australiansuper.com/MemberDirectFees
How your account works

Pre-Mixed
Managed for you

DIY
Managed for you

Member Direct
Managed by you

Member Direct investments

- **Cash Account**
  - **Cash Account**
  - **Term Deposits**
  - **Shares, ETFs & LICs**

- **Term Deposits**
  - **Cash Account**
  - **Term Deposits**
  - **Shares, ETFs & LICs**

- **Shares, ETFs & LICs**
  - **Cash Account**
  - **Term Deposits**
  - **Shares, ETFs & LICs**

To invest you will need to open a cash account, which has a competitive interest rate.

Includes the cash account option plus you can also invest in term deposits.

Includes the first two options plus the ability to buy and sell Shares, ETFs and LICs.

Market News, Information & Research

All the options include access to market news, information and research. Eligible members can choose to access this information without the need to open a cash account.
Get started
1. Make sure you meet the eligibility criteria (see below)
2. Register for an online account at australiansuper.com
3. Log into your online account and find the Member Direct tile and click ‘Discover Member Direct’
4. Select one of the Member Direct investment types (Content, Cash account, Term deposits or Shares, ETFs & LICs)
5. Transfer the minimum balance required
6. Start investing once the money appears in your cash account (Term deposits or Shares, ETFs & LICs)

Eligibility criteria
You must:
› be an AustralianSuper member with $10,000 or more in your super account
› have access to the internet and a current email address
› read and accept the terms and conditions.

Before you decide
You should read the Member Direct investment option guide and the Member Direct terms and conditions before making a decision. You’ll find more information at australiansuper.com/MemberDirect

Investments made through the Member Direct investment option form part of a self-directed investment strategy. Member Direct isn’t for everyone and risks can be very high, so double-check it’s right for you. You’ll be managing your own investments and will need to know a lot about investing and the markets. It’s important that you’re comfortable doing this.

We strongly encourage you to seek advice from a Financial Adviser before choosing this option. They can help you develop an investment strategy to meet your personal circumstances and needs. To find an Adviser visit australiansuper.com/advice

While we take care when selecting the investments that are made available through Member Direct, we are not recommending them to you. Any opinions we provide about Member Direct investments are not intended to influence your decision-making regarding those investments, rather we make them to comply with good disclosure practices.

Once you register for the Member Direct option
You gain access to its online platform. This is where you invest in shares, ETFs, LICs, term deposits and cash.
Other things you should know

Here you’ll find some important information that you should also consider when choosing your investment options.
› Compare our past performance.
› Find out how we aim to maximise returns and keep costs low.
› See how we invest responsibly.
› Find out about switching your investments.
› Know where to get advice.
Compare our past performance

We’ve been one of the better performing super funds over the past decade. You can keep an eye on how your investments are going by looking at our past performance.

We compare the performance of our investment options against industry and market benchmarks. Our PreMixed options are measured against other super funds in the SuperRatings Fund Crediting Rate Survey as well as the CPI. Our DIY Mix options are either measured against the relevant asset class market index or the CPI.

The following table shows how our investment options have performed to 30 June 2021. You can also view our latest performance figures online: australiansuper.com/performance

Super investment performance as at 30 June 2021

This table compares the performance of our super investment options against the performance benchmarks noted below. For a performance comparison of our options against their CPI-linked benchmarks visit australiansuper.com/SuperCPI

<table>
<thead>
<tr>
<th>PreMixed options</th>
<th>1 year</th>
<th>3 years (pa)</th>
<th>5 years (pa)</th>
<th>10 years (pa)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AS</td>
<td>BM</td>
<td>AS</td>
<td>BM</td>
</tr>
<tr>
<td>High Growth</td>
<td>24.35%</td>
<td>22.21%</td>
<td>10.78%</td>
<td>9.16%</td>
</tr>
<tr>
<td>Balanced</td>
<td>20.43%</td>
<td>17.85%</td>
<td>9.56%</td>
<td>7.86%</td>
</tr>
<tr>
<td>Socially Aware</td>
<td>19.37%</td>
<td>17.85%</td>
<td>7.86%</td>
<td>7.86%</td>
</tr>
<tr>
<td>Indexed Diversified</td>
<td>17.89%</td>
<td>6.85%</td>
<td>9.10%</td>
<td>4.68%</td>
</tr>
<tr>
<td>Conservative Balanced</td>
<td>14.18%</td>
<td>12.6%</td>
<td>7.59%</td>
<td>6.22%</td>
</tr>
<tr>
<td>Stable</td>
<td>8.33%</td>
<td>7.61%</td>
<td>5.55%</td>
<td>4.44%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DIY Mix options</th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Australian Shares</td>
<td>27.65%</td>
<td>25.29%</td>
<td>10.33%</td>
<td>9.85%</td>
</tr>
<tr>
<td>International Shares</td>
<td>27.57%</td>
<td>24.94%</td>
<td>16.12%</td>
<td>12.74%</td>
</tr>
<tr>
<td>Diversified Fixed Interest</td>
<td>2.22%</td>
<td>4.35%</td>
<td>2.79%</td>
<td>2.18%</td>
</tr>
<tr>
<td>Cash</td>
<td>0.15%</td>
<td>0.05%</td>
<td>1.07%</td>
<td>0.81%</td>
</tr>
<tr>
<td>Consumer Price Index</td>
<td>3.85%</td>
<td>1.68%</td>
<td>1.81%</td>
<td>1.82%</td>
</tr>
</tbody>
</table>

The investment returns shown are for the super (accumulation) product for periods to 30 June 2021. AustralianSuper returns are based on crediting rates. For super (accumulation) products crediting rates are the investment return less investment fees, the percentage-based administration fee (applicable from 1 April 2020) and taxes. For up-to-date investment performance visit: australiansuper.com/performance Investment returns aren’t guaranteed. Past performance isn’t a reliable indicator of future returns.

Benchmarks

High Growth: SR50 Growth (77–90). Index Balanced: SR50 Balanced (60–76) Index. Socially Aware: SR50 Balanced (60–76) Index. Indexed Diversified: Annual CPI + 3% (prior to 1 July 2018 it was CPI + 3.5% and prior to 1 July 2015 it was CPI + 4%). Conservative Balanced: SR25 Conservative Balanced (41–59) Index. Stable: SR50 Capital Stable (20–40) Index. Australian Shares: S&P/ASX 200 Accumulation Index adjusted for tax. International Shares: MSCI AC World ex Australia (in $A) Index adjusted for tax. Diversified Fixed Interest: Annual CPI + 0.5% (prior to 1 July 2015, it was CPI + 1%, prior to 1 July 2013 it was CPI + 1.5%). Cash: Bloomberg AusBond Bank Bill Index adjusted for tax.

Keep track of daily investment performance

You can find the daily investment returns for all investment options at australiansuper.com/performance Rates shown are usually one day behind due to time differences between international markets and processing.
Maximising returns, keeping costs low
We invest with one goal in mind: to help members achieve their best possible retirement.

Our long-term vision
We work hard to maximise investment returns over the long term, so you can enjoy a better future. As long-term investors, we focus on investing in a mix of quality assets that can grow your savings over time.

Our core investment beliefs underpin this vision:
1. We are run only to benefit members
2. We use our scale to reduce costs and better structure investments
3. We actively manage investments where it can add value
4. We’re aware of our responsibility to the broader community, consistent with our obligations to maximise benefits to members.

Investment approach
We believe an active management approach is the best way to invest. That’s why we select specific sectors, assets and stocks that we believe will outperform the broader market. This is supported by quality research, experienced investment specialists and a disciplined investment process.

We also use index managers in some options to lower overall portfolio costs or where active management opportunities are smaller.

We manage a range of asset classes internally and our goal is to do more of this over time. This strategy aims to deliver significant cost savings, which go back to you in the form of better net returns.

Our investment people
We have a range of people and teams involved at different stages of the process. Our investment governance framework ensures the appropriate checks are in place when making and implementing investment decisions, and there are clear lines of responsibility and accountability.

The Investment Committee is accountable to the Board for our investment policy and strategy. They oversee investment decisions and review asset allocation recommendations put forward by the internal team.

The internal team advises the Investment Committee on all investment matters. The team is responsible for research and portfolio management, monitoring investment managers, managing and implementing our asset allocation process and working with our external asset consultants.

A mix of internal and external investment managers select and manage the investments within each asset class – supported by a range of professional operational staff.

Currency management
Returns for international assets can be affected by the ups-and-downs of the exchange rate as well as changes in investment values. To help protect options that include international assets from adverse currency movements, we set a target currency exposure for these options as part of setting our strategic asset allocations every year. In addition, our currency exposure is actively managed.

Read more about how we manage currency at australiansuper.com/HowWeInvest

Related party investments
We only make contracts and investment transactions with related parties when we believe you’ll get the same or more benefits from those investments.

Related parties might be organisations that conduct business with us, where we or one of our representatives might be a shareholder, part-owner or director of that organisation or have significant influence on it. To find out more, view our latest audited financial statements available at australiansuper.com

To view AustralianSuper’s investment holdings in each option, visit australiansuper.com/WhatWeInvestIn
Environmental, social and governance management

At AustralianSuper, investing responsibly means being active on Environmental, Social and Governance (ESG) issues today, to create better long-term outcomes for members.

We believe companies and assets with good ESG management are more likely to increase their value over time. That’s why we integrate ESG considerations into all our investment decision making across all investment options.

Our ESG and Stewardship Program is globally recognised and we have been awarded an A+ rating for our Overarching Approach to Responsible Investment in the United Nation’s Principles for Responsible Investment (PRI) Global Assessment Report 2020.

ESG and Stewardship Program

Our ESG and Stewardship Program aims to encourage positive outcomes on ESG issues that can impact members’ retirement outcomes, including climate change, gender diversity, executive remuneration and labour force and human rights. Guiding principles on labour standards from the International Labour Organisation, Global Slavery Index and the United Nations, inform our human rights work.

Integration

We consider ESG factors before we make an investment and continue doing so for as long as we keep it. We identify various ESG risks and opportunities within each asset class, and then integrate them into our investment processes and valuations for more informed decision making.

Stewardship

We actively engage with companies on ESG issues and communicate our long-term investment interests to them. Direct engagement enables us to influence the make-up of company boards and encourage positive behaviour on ESG issues.

We also influence ESG issues by voting on company and shareholder resolutions and publish our voting records on our website.

Choice

Many members have different values, so it’s important we consider these preferences in our investment options. For members who want to avoid investing in industries and companies that don’t align with their values, we offer the Socially Aware (see right) and Member Direct options detailed on page 24.

Collaboration

We believe we can make a bigger, more lasting impact by working with companies and other asset owners for positive change. AustralianSuper collaborates on a number of investor initiatives, including Climate Action 100+, United Nation’s Principles for Responsible Investment (UNPRI), the Investor Group on Climate Change (IGCC) and the Australian Council of Superannuation Investors (ACSI).

You can read more about our ESG and Stewardship Program at australiansuper.com/ResponsibleInvestment

Tobacco exclusion

AustralianSuper excludes companies that manufacture tobacco products from its investment options. Tobacco is a unique investment, due to its particular characteristics and the damage it causes. There is no safe level of consumption; it’s highly addictive and it’s the largest preventable cause of death in the world. These factors make investing in tobacco inconsistent with our purpose of helping members achieve their best possible retirement outcomes.

This exclusion doesn’t apply to the use of derivatives that have an indirect exposure to tobacco, or to ETFs and LICs in Member Direct.

Socially Aware option

Socially Aware invests using strict screening based on environmental, social and governance standards. It doesn’t invest in listed shares or fixed interest securities of Australian or international companies that:
- directly own fossil fuel or uranium reserves*
- produce tobacco, cluster munitions or land mines
- have single gender boards (for ASX 200 companies)
- have been flagged as having human rights, labour, environmental or governance controversies.

Socially Aware removes investment in companies that own fossil fuel or uranium reserves regardless of the size of their ownership. We believe this is the simplest, most transparent way of removing these investments at their source while enabling the option to meet its investment return objectives.

You can find out more about the asset allocation and risk profile of our Socially Aware option on page 18.

* Reserves, in this context, are thermal coal, oil, gas or uranium that can be extracted from known fields at an economical cost.
Climate change

AustralianSuper has committed to achieve net zero emissions in our investment portfolio by 2050.

Climate change is one of the most significant issues facing investors today. Climate related risks will impact all economies, asset classes and industries. AustralianSuper supports the goals of the Paris Agreement on climate change, which aim to limit global warming to well below 2 degrees Celsius, preferably to 1.5 degrees, by 2100.

Our net zero commitment is in line with the international scientific consensus on reducing the economic and social impacts of climate change and consistent with our objective of helping members achieve their best possible retirement outcome.

On members’ behalf, we’re a large investor in the global economy and have large ownership stakes in many companies. We are helping drive the net zero transition in the investment portfolio and the broader economy by the way we invest and our actions as owners. This includes engaging with the companies we invest in directly and working with other investors to amplify our impact.

Climate change also presents future opportunities in new industries and investments. AustralianSuper invests in a range of renewable energy projects across markets and currently invests more than $1 billion in the sector. We expect this to continue to grow over time.
How AustralianSuper influences change
We have a comprehensive ESG and Stewardship program where we:
› integrate climate change considerations throughout our investment process across asset classes
› regularly engage with companies to seek and assess:
  – commitments to science-based emissions targets aligned to the Paris Agreement, net zero 2050 business strategies and progress on emissions reductions
  – appropriate governance and management of climate change risks and opportunities
  – climate change disclosure, such as the Taskforce on Climate-related Financial Disclosure frameworks (TCFD)
› are a joint founder of Climate Action 100+, the world’s largest investor initiative seeking emissions reductions from the world’s largest carbon emitters
› actively consider climate change related shareholder resolutions on which we vote, supporting those we believe are effective in achieving a low carbon business transition and/or will result in improved disclosures on climate change.

AustralianSuper greenhouse gas (GHG) emissions
Australian and international shares portfolio
The transition to net zero by 2050 is well underway in the portfolio, with the carbon intensity of the Australian and international shares portfolio falling by 41% between 2013 and 2020.

You can find out more about how we’re managing climate change and the Net Zero 2050 transition at australiansuper.com/ClimateChange
Choosing or changing your investments

If you join through an employer, or using the paper join form, you’ll be invested in our Balanced investment option (MySuper default option). If you join online, you can choose whatever investment option you want when you join.

After you’ve joined you can change your investments through your online account, mobile app or by completing and returning the Investment choice (superannuation) form available at australiansuper.com/form

There are no fees charged for switching your investments. See the table below for more information about how investment changes are processed.

The risks of changing investments during market volatility

There may be additional risks associated with changing your investments during periods of market volatility or downturns. To find out more, read the Potential risks of switching your super investment options article at australiansuper.com/SwitchingRisks

When your investment switch (change) will be processed

<table>
<thead>
<tr>
<th>Switch request received</th>
<th>Your current balance is invested in the new option/s</th>
<th>Your future contributions start going to the new option/s</th>
<th>You should see the change in your online account</th>
</tr>
</thead>
<tbody>
<tr>
<td>Before 4pm AEDT/AEST (Melbourne time) on a business day*</td>
<td>On the next business day (T+1)</td>
<td>From the next business day (T+1)</td>
<td>From the second business day (T+2)</td>
</tr>
<tr>
<td>At or after 4pm AEDT/AEST (Melbourne time) on a business day*</td>
<td>On the second business day (T+2)</td>
<td>From the second business day (T+2)</td>
<td>From the third business day (T+3)</td>
</tr>
<tr>
<td>On a weekend or public holiday (national and Queen’s Birthday in Victoria)</td>
<td>On the second business day (T+2)</td>
<td>From the second business day (T+2)</td>
<td>From the third business day (T+3)</td>
</tr>
</tbody>
</table>

Additional information about switching your investments

* A business day is any day other than a weekend or public holiday (national and the Victorian Queen’s Birthday holiday).

You can switch your investments once a day. If you submit more than one request on any day, the instructions in the last request received before the 4pm AEST/AEDT (Melbourne time) cut-off will be applied to your account.

If you switch on or after 4pm AEST/AEDT (Melbourne time) on a business day, or on a weekend or public holiday (national and the Victorian Queen’s Birthday holiday), the switch will become effective after 2 business days.

You can cancel a previously submitted investment switch, as long as you do it before the 4pm AEST/AEDT (Melbourne time) cut-off.

If you are making a Cash Transfer into or out of Member Direct, refer to the Member Direct guide on how Cash Transfers and investment switches work. The guide is available at australiansuper.com/MemberDirect

Find out more about changing your investment options at australiansuper.com/InvestmentChange

The easiest way to manage your account

Staying on top of your super and investments is easy with our mobile app. You can check your account balance, transactions and fees, change your investments, download your statements, update your account details and more. Download the app today at australiansuper.com/mobile
Credititing rates

AustralianSuper calculates the performance of your investments using credititing rates. For super (accumulation) products credititing rates are the investment return less investment fees, the percentage-based administration fee deducted from returns (applicable from 1 April 2020) and taxes. We calculate credititing rates for each investment option, except Member Direct. They may be positive or negative, depending on investment markets. They’re determined daily and applied on 30 June, or earlier if you change investment options, close your account, make a withdrawal or transfer your account.

Contributions and transfers in receive investment returns from and for the day of receipt. If we cannot accept or allocate money received, the money will be returned without interest. The interest earned on the unallocated money while it’s in our bank account will be allocated to the general pool of fund assets.

When transactions occur in your account, investment earnings are applied as follows:

- When you change investment options, the daily credititing rate will be applied to your account for your previous investment choice up to the date of the switch. Your new investment choice will be effective at the start of the next business day after you make your switch (if received before 4pm AEST/AEDT [Melbourne time] on a business day).
- When a full withdrawal or transfer out of AustralianSuper occurs, your account receives investment earnings up to the latest applied credititing rates based on the Administrator’s records at the time the transaction is processed. An interim credititing rate of zero (0%) is applied for the days since the last applied credititing rate to the date of the withdrawal or transfer, which is typically two business days.
- When you make a full transfer between AustralianSuper Accumulation, TTR Income and Choice Income accounts, the source account receives investment earnings up to the latest applied credititing rates based on the Administrator’s records at the time the transaction is processed. An interim credititing rate of zero (0%) is applied to the source account for the days since the last applied credititing rate to the date of the transfer, which is typically two business days. The destination account receives earnings from and for the date of the transfer.
- If you make a partial withdrawal or transfer out from your account, the amount of earnings for that transaction is calculated using the same process as a full withdrawal or full transfer, for the amount that’s withdrawn or transferred. The earnings on the remainder of your account will be applied to your account at 30 June (or when you make another withdrawal or change your investment option).

For more information download the How credititing rates and investment returns work fact sheet at australiansuper.com/CreditingRates
Looking for help and advice?

Understanding your options comes first. We have a mix of advice options to help you every step of the way.

**Online**
Contact us through Live Chat at [australiansuper.com](http://australiansuper.com) or via our app, for general information about your super. To check out our online calculators to help you plan for a better future, visit [australiansuper.com/calculators](http://australiansuper.com/calculators).

If you’re simply after some more information on our advice options, visit [australiansuper.com/advice](http://australiansuper.com/advice).

**Simple**
Call us on **1300 300 273** and ask to speak with a member of the advice team for a Super Health Check, or for simple, personal advice on:
- making an investment choice
- adding extra to your super
- transition to retirement and account based pension options
- sorting your insurance.

**Comprehensive**
For broader advice, meeting face-to-face with an adviser can help when you want a detailed financial plan and have a number of financial matters to think about. And where available, you have the option to meet with an adviser using a secure video link from the comfort of your own home.
Arrange an appointment at [australiansuper.com/find-an-adviser](http://australiansuper.com/find-an-adviser).

**Webinars**
Our online webinars are an easy way to learn about managing your super or planning for retirement. You can access our webinars from the comfort of your own home at no additional cost.
Register at [australiansuper.com/webinars](http://australiansuper.com/webinars).

* The financial advice you receive will be provided under the Australian Financial Services Licence held by a third party and is not the responsibility of AustralianSuper Pty Ltd. Some personal advice may attract a fee, which would be outlined before any work is completed and is subject to your agreement. With your approval, the fee for advice relating to your AustralianSuper account can be deducted from your AustralianSuper account.

**Next steps**
If you want to grow and protect your future with expert advice, you can start with our website and online calculators, or call us to see how we can help.
Start investing in your future.

Once you’ve decided which investment options best suit you, making your investment choice is easy.

Find out more

Call

1300 300 273
8am–8pm AEST/AEDT weekdays

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