There are two ways you can prove your identity (ID) to AustralianSuper:

1. **Electronic verification**

   Simply provide the details of any **TWO** of the following:

   Note: this option isn't available if you're changing a bank account for account based pension payments.

   **A. Passport**
   - Australian passport number: A123456789
   - Place of birth (as shown on your passport): MELBOURNE
   - Country of birth (NOT shown on your passport): AUSTRALIA
   - Family name at birth (NOT shown on your passport): SAMPLE

   **B. Medicare**
   - Medicare number: 1234567891
   - Valid to: 25/12/2022
   - Your reference number on this card: 1

   **C. Driver’s licence**
   - Australian driver’s licence number: 1234567891
   - State of issue: VIC
   - Expiry date: 25/12/2022

2. **Certified physical copies of documents**

   If you prefer, you can get your ID certified and send the copies back to us.

   1. **Organise your documents**
      Work out what proof of ID you need from the table over the page.

   2. **Get your ID certified**
      Make photocopies of your ID documents and take them along with the originals to someone authorised to certify documents. You can do this at a post office or police station* See over the page for more options.

   3. **Send it all back to us**
      Send your completed form back to us, making sure to attach the signed certified copies of your documents.

   Note: certified copies must be less than six months old when we receive them. Certified copies over six months old will not be accepted.

   *Australia Post charges a fee for each photocopy you need to get certified. The certifier must be a permanent employee of Australia Post with at least two years of continuous service.
**Proof of ID for certified documents**

<table>
<thead>
<tr>
<th>I want to</th>
<th>How much</th>
<th>What ID you need to give us</th>
<th>Additional ID</th>
<th>Electronic* ID verification available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open a Choice Income account or Transition to Retirement Income account</td>
<td>Any amount</td>
<td>Either driver’s licence or passport</td>
<td>A bill or bank statement issued within the last three months</td>
<td>YES</td>
</tr>
<tr>
<td>Change the bank account my account based pension is paid into</td>
<td>Not applicable</td>
<td>Either driver’s licence or passport</td>
<td></td>
<td>NO</td>
</tr>
<tr>
<td>Rollover to another regulated super fund*</td>
<td>Any amount</td>
<td>Your Tax File Number (in the form)</td>
<td>Either a driver’s licence or passport</td>
<td>YES</td>
</tr>
<tr>
<td>Rollover to a SMSF</td>
<td>Up to $75,000</td>
<td>Either driver’s licence or passport</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>Make a cash withdrawal</td>
<td>Up to $10,000</td>
<td>Driver’s licence or passport</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>Make a cash withdrawal</td>
<td>More than $10,000 and up to $50,000</td>
<td>Driver’s licence or passport</td>
<td>A bill or bank statement issued within the last three months</td>
<td>YES</td>
</tr>
<tr>
<td>Make a cash withdrawal</td>
<td>More than $50,000 and up to $75,000</td>
<td>Driver’s licence or passport</td>
<td>TWO individual bills or bank statements issued within the last three months</td>
<td>YES</td>
</tr>
<tr>
<td>Make a cash withdrawal</td>
<td>More than $75,000</td>
<td>Driver’s licence or passport</td>
<td>THREE individual bills or bank statements issued within the last three months</td>
<td>YES</td>
</tr>
</tbody>
</table>

*You can provide certified copies of the identification documents indicated in the table. Alternatively in some circumstances, you can authorise AustralianSuper to use the information you provide on the form to prove your identity using an electronic verification service.

To rollover to another regulated super fund, your Tax File Number can be used as proof of your ID and is verified with the ATO. However, if this is unsuccessful, other ID information may be required.

**How to certify documents**

Your ID must be properly certified

To certify your documents, the authorised person needs to:

1. Compare the photocopy to the original
2. Include the following details on the copy:
   - stamp/write 'This is a true and correct copy of the original'
   - their qualification (such as police officer)
   - their name
   - their address and phone number, and
   - their signature and the date it was signed.

**Other ways to prove your identity**

If you don’t have a driver’s licence or passport, you will need to have two documents certified:

One of these:
   - birth certificate or birth extract
   - citizenship certificate issued by the Commonwealth, or
   - pension card issued by Centrelink that entitles a person to financial benefits.

And one of these:
   - a letter from Centrelink regarding a Government assistance payment (less than 12 months old), or
   - Australian Taxation Office notice of assessment (less than 12 months old), or
   - rates notice (less than 12 months old).

All ID should show your name and residential address.

**Who else can certify my ID?**

If you can’t get to a Post Office or Police Station, these other people are allowed to certify documents:

- a finance company officer with two or more years of continuous service (with one or more finance companies)
- an officer with, or authorised representative of, a holder of an Australian Financial Services Licence (AFSL), having two or more years continuous service with one or more licensees
- a notary public officer
- a registrar or deputy registrar of a court
- a Justice of the Peace
- a person enrolled on the roll of a State or Territory Supreme Court or the High Court of Australia, as a legal practitioner
- an Australian consular officer or an Australian diplomatic officer
- a judge of a court
- a magistrate, or
- a Chief Executive Officer of a Commonwealth court
- a Pharmacist, Dentist, Optometrist or General Practitioner.

If you live overseas, these people can certify your documents.

**If you have changed your name or are signing on behalf of another person**

You’ll need to prove the link between you and the other person, or your name change. You can use one of the documents below as well as your other certified ID (such as a driver’s licence or passport).

If you have changed your name, you’ll need one of these:

- marriage certificate
- deed poll, or
- change of name certificate from the Births, Deaths and Marriages Registration Office.

If you are signing on behalf of another person, you’ll need one of these:

- guardianship papers, or
- Power of Attorney.

**Contact us**

Call 1300 300 273
8.00am to 8.00pm AEST/AEDT weekdays
Email australiansuper@email
Web australiansuper.com
Mail GPO Box 1901, MELBOURNE VIC 3001

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