

## Get started with your new account

Now that you've received your *Welcome pack* and first super payment into your new AustralianSuper account, there's a number of things you can do to help your super work for you.



1.	Have your member number handy to set up access to your online account. You can also get easy access to your account with the <b>AustralianSuper app</b> .	
2.	When you access your member account, please ensure your contact details are a valid personal email address and mobile number (rather than work contact details) so they remain up-to-date, even if you change jobs.	
	You can change your mobile number and email address in the app or the secure Member Portal once you're logged in.	
	To change your mobile number, we'll need your email address to send a security code to confirm your identity.	
	To change your email address, we'll need your mobile number to send a security code to confirm your identity.	
	If you haven't provided your personal mobile number or email address, or need to change them, please call us on the phone number listed below.	
3.	A Start your basic cover form is included in your Welcome pack so you can:	
٥.	• Start your basic cover before your super balance reaches \$6,000 without having to provide detailed health information for the Insurer <sup>1</sup> to consider. You need to apply within 120 days from the date of your welcome letter (conditions apply).	
	• Cancel some or all of your cover if you don't want a cover type to automatically start when you turn 25 or when your super balance reaches \$6,000. If you want cover later you'll need to reapply and provide detailed health information for the Insurer to consider.	
	<ul> <li>Update your individual work rating. You're automatically provided with the default Blue Collar rating, which is the most expensive. Check if you're eligible for a different work rating at australiansuper.com/WorkRatingTool</li> </ul>	
4.	The AustralianSuper insurance calculator can help you work out how much insurance cover you may need.	
5.	Read the <i>Applying for an insurance transfer</i> fact sheet to learn more about transferring cover from another super fund or insurer.	
6.	Visit <b>australiansuper.com/combine</b> to learn how you can roll your super accounts into one. Combining your super funds doesn't happen automatically <sup>2</sup> .	
7.	<b>Nominate</b> who'll receive your super (and any insurance benefits) if you die. This will tell us who you want your account balance paid to.	

## We're here to help

Visit australiansuper.com

Email australiansuper.com/email

Call 1300 300 273 (8am to 8pm AEST/AEDT weekdays)

<sup>&</sup>lt;sup>2</sup> Before making a decision to combine your super, consider any fees or charges that may apply, and the effect a transfer may have on benefits in your other fund such as insurance cover. We recommend you consider seeking financial advice.



This document has been prepared and issued in December 2024 and is subject to change. This information may be general financial advice which doesn't take into account your personal objectives, financial situation or needs. Before making a decision about AustralianSuper, you should think about your financial requirements and refer to the relevant Product Disclosure Statement, available at **australiansuper.com/pds** or by calling **1300 300 273**. A Target Market Determination (TMD) is a document that outlines the target market a product has been designed for. Find the TMDs at **australiansuper.com/tmd** AustralianSuper Pty Ltd, ABN 94 006 457 987, AFSL 233788, Trustee of AustralianSuper ABN 65 714 394 898.

<sup>&</sup>lt;sup>1</sup> AustralianSuper insurance is provided by TAL Life Limited (the Insurer) ABN 70 050 109 450, AFSL 237848.