Verifying your identity electronically

AustralianSuper

We'll use the information you provide to verify your identification online.

If you would prefer to provide proof of your identity by sending us copies of certified documents, please refer to the letter or email we sent you for more information. We'll contact you if your ID verification isn't successful.

Please complete in pen using CAPITAL letters and print (✗) to mark boxes where applicable.Read the Privacy Collection Statement on page 2 of this form to see how AustralianSuper uses your personal information.

1 Your personal details

Last name

Mr ☐ Mrs ☐ Ms ☐ Miss ☐ Dr ☐

First name

Middle name

Date of birth D D M M Y Y Y Y

Member number

Gender M ☐ F ☐

Street address

Suburb

State

Postcode

Telephone (business hours)

Telephone (after hours)

Mobile

Email

2 Provide proof of your identity

☐ I consent to AustralianSuper collecting my name, residential address, date of birth and the details of my government-issued IDs (e.g. passport, driver licence, Medicare) and disclosing them to the Australian Government's Document Verification Service (DVS), via GBG (an identity verification service provider) and credit reporting agency Experian, for the sole purpose of verifying my identity.

Experian and DVS will only confirm whether the details match their records. No information beyond a "Yes" or "No" is returned and no credit information (e.g. loans, debts) is disclosed to AustralianSuper.

For more information, about the DVS refer to the DVS Privacy Statement (**idmatch.gov.au/resources/identity-verification-services-privacy-statement**).

Complete any **TWO** of the three verification fields below:Complete any TWO of the three verification fields below:

1. Full name as appears on my Medicare card

   My Medicare number is ☐

   Valid to M M Y Y Y Y

   My reference number on this card is ☐

2. Full name as appears on my driver licence

   Licence number

   Card number[1]

   [1] Visit **australiansuper.com/IDHelp** to find the card number on your driver licence.

   State of issue

   Expiry date D D M M Y Y Y Y

3. My Australian passport number is

   Expiry date D D M M Y Y Y Y

   Full name as it appears on my passport

2 Provide proof of your identity (continued)

If your address you provided in section 1 of this form is different from your registered address on the Australian electoral roll, please provide your electoral roll address here.

Street address

Suburb

State

Postcode

3 Declaration

The information provided on this form is correct and will be used to verify my identity. I have read the Privacy Collection Statement below and I understand how AustralianSuper will use my personal information. To the best of my knowledge, the information I have provided on this form is correct. I understand that completing this form doesn't guarantee I will receive a benefit payment.

Sign here

Date

D D M M Y Y Y Y

Print full name

Privacy Collection Statement

Please read this Privacy Collection Statement to see how AustralianSuper uses your personal information. AustralianSuper Pty Ltd (ABN 94 006 457 987) of GPO Box 1901, Melbourne, Victoria, 3001, collects your personal information (PI) to operate, and administer, your super account (including insurance) or retirement income account, improve our products and services and keep you informed. If we can't collect your PI we may not be able to perform these services. PI is collected from you but sometimes from third parties like your employer and your financial adviser (if applicable). We will only share your PI where necessary to perform our activities with our administrator (Australian Administration Services Pty Ltd, being a part of MUFG Pension & Market Services Holdings Ltd), our contact centre provider (Concentrix Services Pty Ltd), service providers, as required by law or court/tribunal order, or with your permission. Your PI may be accessed overseas by some of our service providers and, where applicable to your circumstances, by third-party service providers of your financial adviser. Our Privacy Policy details how to access and change your PI, as well as our privacy complaints process. For complete details go to **australiansuper.com/privacy** or call us on **1300 300 273**.

Please return this completed form to:
AustralianSuper, GPO Box 1901, MELBOURNE VIC 3001
or upload a copy at **australiansuper.com/upload-document**
Questions? Call **1300 300 273** or visit **australiansuper.com**