

# Combine your cover or keep your super accounts open



You've received a letter advising you that you had more than one super account, and that we've merged them into one ongoing super account. You don't need to fill in this form, unless you wish to combine your insurance cover or keep your additional super account(s) open.

- Should you wish to combine your insurance cover in your closed additional super account(s) to your ongoing super account, please complete sections 1, 2 and 4 of this form.
- Should you wish to keep your additional super account(s) open, please complete sections 1, 3 and 4 of this form.

Once you've completed this form, please sign and return it by the date specified in your letter, either by email or by post – see details on page 3 of this form.

Please complete in pen using CAPITAL letters. Print (X) to mark boxes where applicable. Read the Privacy Collection Statement on page 3 of this form to see how AustralianSuper uses your personal information.

## 1 Fill in your personal details

Last name	Mr	Mrs	Ms	Miss	Dr
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
First name/s	<input type="text"/>				
Date of birth	Member number (ongoing super account as listed in your letter)				
<input type="text"/>	<input type="text"/>				
Street address	<input type="text"/>				
Suburb	State	Postcode			
<input type="text"/>	<input type="text"/>	<input type="text"/>			
Telephone (business hours)	Telephone (after hours)	Mobile			
<input type="text"/>	<input type="text"/>	<input type="text"/>			
Email	<input type="text"/>				

If I provide my email address and/or phone number, I'm consenting to AustralianSuper communicating with me via email, my online account, mobile app and phone as appropriate. I understand I can change my communication preferences by logging into my account via AustralianSuper's website at [australiansuper.com](https://australiansuper.com)

## 2 Combine your insurance cover

You can choose to combine the insurance cover in your additional super account(s) to your ongoing super account.

To combine some or all of the cover in your additional account(s), please mark the relevant boxes below and provide your account numbers (if needed).

- ☒ Option 1: Please combine my insurance cover in **all my additional super account(s)** to my ongoing super account.
- ☒ Option 2: Please combine my insurance cover in the **additional super account(s) listed below**, to my ongoing super account.

Additional account number	<input type="text"/>
<input checked="" type="checkbox"/> Death cover	<input checked="" type="checkbox"/> Total & Permanent Disablement (TPD) cover
Additional account number	<input type="text"/>
<input checked="" type="checkbox"/> Death cover	<input checked="" type="checkbox"/> Total & Permanent Disablement (TPD) cover



### Important note

When you combine your insurance cover to your ongoing super account, your cover amount and your insurance costs may change. The cover from your additional super account(s) will be combined to the cover in your ongoing super account as fixed cover. Any refunds for insurance costs and associated loss of investment returns paid into your ongoing super account will be reversed.

In addition:

- any Income Protection cover in your other super account(s) cannot be combined with the Income Protection cover you have in your ongoing super account, and
- any conditions in your Income Protection cover in your other super account(s), such as a better waiting period, benefit period and work ratings that are more beneficial to you, can be transferred and applied to the Income Protection cover in your ongoing super account.

For details please refer to the letter you've received about your multiple super accounts or visit [australiansuper.com/MultipleAccounts](https://australiansuper.com/MultipleAccounts)

Go to section 4.

## 3

You can choose to keep open any or all of your AustralianSuper super accounts, that are additional to your ongoing super account.

Choose (X) one of the two options below:

- ☐ Option 1: Keep all my super accounts open.
- ☐ Option 2: Keep the additional super account(s) open only for the AustralianSuper account numbers that I'm providing below.

Additional account number

[illegible]

Additional account number

[illegible]

Additional account number

[illegible]

Additional account number

[illegible]

### Important note

If you choose to keep all or any additional super account(s) and insurance cover open:

- You'll continue paying administration fees for all open super accounts. You'll also continue to pay insurance costs for any cover you may have in your open super accounts.
- Any refunds for administration fees, insurance costs and associated loss of investment returns that have been paid will also be reversed and deducted from your ongoing super account, and your super balance(s) in your additional account(s) will be re-invested in accordance with the investment choice applying immediately before your accounts were merged.

For details please refer to the letter you've received about your multiple super accounts or visit [australiansuper.com/MultipleAccounts](https://australiansuper.com/MultipleAccounts)



Go to section 4.

## 4

By signing this request form I acknowledge that:

- I've read the information provided on this form, and the letter I received with it.
- I understand that any refunds of administration fees, insurance costs (if any) and associated loss of investment returns that have been paid to my ongoing super account will be reversed, when I choose to keep any of my additional super account(s) and cover (if any) open.
- I understand that any refunds of insurance costs and associated investment returns that have been paid will be reversed and deducted from my ongoing super account, when I choose to combine my insurance cover to my ongoing super account. And my super balance in my additional account(s) will be re-invested in accordance with the investment choice applying immediately before my accounts were merged.
- I understand that if I choose to keep more than one AustralianSuper account and insurance cover open, I will continue to pay administration fees and insurance costs for my additional super account(s) and cover.
- Where applicable, I've checked my cover including the insurance cost in my ongoing super account and understand that my cover amount and cost will change if I merge my super accounts.
- I understand that if I combine the insurance cover I had in my additional account(s) with the cover in my ongoing super account:
  - the refund of insurance costs and associated investment returns will be reversed and deducted from my ongoing super account,
  - I'll continue to pay costs on my insurance cover, and
  - the cover from my additional super account(s) will be combined as fixed cover.

In addition:

- any Income Protection cover in my other super account(s) cannot be combined with the Income Protection cover I have in my ongoing super account, and
- any conditions in my Income Protection cover in my other super account(s), such as a better waiting period, benefit period and work ratings that are more beneficial to me, can be transferred and applied to the Income Protection cover in my ongoing super account.
- If the cover I've combined was limited cover, this cover will remain limited cover at AustralianSuper, until the limited cover period expires.
- If any other exclusions or special conditions applied to my cover, these conditions will continue to apply to my combined amount of cover.
- If I don't fully complete, sign and date this form, and return it by the date specified on the letter my request to combine my cover to my ongoing super account, or my request to keep my additional super account(s) open, may not be processed.
- I've read the Privacy Collection Statement below and I understand how AustralianSuper will use my personal information. To the best of my knowledge, the information I have provided on this form is correct.

You need to sign here

Date \_\_\_\_\_

D	D	M	M	Y	Y	Y	Y
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Print name \_\_\_\_\_

[illegible]



Please return this completed form to AustralianSuper, using the Reply Paid envelope enclosed with your letter or post to GPO Box 1901, MELBOURNE VIC 3001. Alternatively you can scan and email your completed and signed form to **[MultipleAccSupport@australiansuper.com](mailto:MultipleAccSupport@australiansuper.com)**  
Questions? Visit **[australiansuper.com/MultipleAccounts](https://australiansuper.com/MultipleAccounts)** to view the FAQs, or call **1800 204 194** from 8am to 6pm AEST/AEDT weekdays.

## Privacy Collection Statement

Please read this Privacy Collection Statement to see how AustralianSuper uses your personal information.

AustralianSuper Pty Ltd (ABN 94 006 457 987) of GPO Box 1901, Melbourne, Victoria, collects your personal information (PI) to operate your super account (including insurance), improve our products and services and keep you informed. If we can't collect your PI we may not be able to provide these services. PI is collected from you but sometimes from third parties. We will only share your PI where necessary to perform our activities with our administrator (Australian Administration Services Pty Ltd, Link Group), service providers, as required by law or court/tribunal order, or with your permission. Your PI may be accessed overseas by some of our service providers. A list of countries can be found at the URL below. Our Privacy Policy details how to access and change your PI, as well as the privacy complaints process. For complete details go to **[australiansuper.com/privacy](https://australiansuper.com/privacy)** or call us on **1300 300 273**.

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