

Merge your super accounts and get a refund



You've received a letter advising you of your multiple super accounts. You need to complete this form to merge your additional super account(s) to your ongoing super account and get a refund.

Once you've completed this form, please sign and return it by the date specified in your letter, either by email or by post – see details on page 2 of this form.

If you do not complete and return this form by then, your additional super account(s) will stay open and we will not make any changes to your super accounts or insurance cover (if any).

Please complete in pen using CAPITAL letters. Print (x) to mark boxes where applicable. Read the Privacy Collection Statement on page 2 of this form to see how AustralianSuper uses your personal information.

1 Fill in your personal details

Last name	Mr	Mrs	Ms	Miss	Dr
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
First name/s	<input type="text"/>				
Date of birth	Member number (ongoing super account as listed in your letter)				
<input type="text"/>	<input type="text"/>				
Street address	<input type="text"/>				
Suburb	State	Postcode			
<input type="text"/>	<input type="text"/>	<input type="text"/>			
Telephone (business hours)	Telephone (after hours)	Mobile			
<input type="text"/>	<input type="text"/>	<input type="text"/>			
Email	<input type="text"/>				

If I provide my email address and/or phone number, I'm consenting to AustralianSuper communicating with me via email, my online account, mobile app and phone as appropriate. I understand I can change my communication preferences by logging into my account via AustralianSuper's website at australiansuper.com

2 Merge your super accounts

You can give consent to merge your additional super account(s) to your ongoing super account. Once your super accounts are merged, your additional super account(s) will be closed, and any insurance cover in the additional account(s) will stop.

☒ Please merge my additional super account(s) listed below to my ongoing super account.

Additional account number

Additional account number

Additional account number

Additional account number

Any additional super accounts not listed above will remain open.



Important note

When you give consent to merge your additional super account(s) to your ongoing super account:

- you will receive a refund paid to your ongoing account – the refund amount includes the administration fees, insurance costs and associated loss of investment returns for the additional account(s) that is merged.
- your ongoing super account will retain its binding beneficiary nomination(s). All other binding beneficiary nominations in your closed additional super account(s) will be cancelled.
- your ongoing super account will retain its investment options and future contribution strategy. This means that refunds and super balance(s) transferred to your ongoing super account will be invested according to that future contribution strategy of your ongoing super account. Your additional super account(s) will close, and all other investment and contribution strategies in your closed additional super account(s) will no longer apply.

If you choose to keep all or any additional super account(s) open:

- you'll continue paying administration fees for all open super accounts. You'll also continue to pay insurance costs for any cover you may have in your open super accounts.
- you will not receive any refund for administration fees, insurance costs and associated loss of investment returns for the additional super account(s) and cover you keep open.

For details please refer to the letter you've received about your multiple super accounts or visit australiansuper.com/MultipleAccounts

3 Sign this form

By signing this request form I acknowledge that:

- I've read the information provided on this form, and the letter I received with it.
- I understand that when I give consent to merge my additional super account(s) to my ongoing super account:
 - my additional super account(s) and cover (if any) will close.
 - I'll receive a refund of fees and costs for the additional super account(s) paid to my ongoing account.
 - my ongoing super account will retain its binding beneficiary nomination(s). All other binding beneficiary nominations in my closed additional super account(s) will be cancelled.
 - my ongoing super account will retain its investment options and future contribution strategy. This means that refunds and super balance(s) transferred to my ongoing super account will be invested according to the future contribution strategy of my ongoing super account. All other investment and contribution strategies in my closed additional super account(s) will no longer apply.
 - where applicable, I've checked my insurance cover including the insurance cost in my ongoing super account and understand that my cover amount and cost will change if I merge my super accounts.
- I understand that if I choose to keep more than one AustralianSuper account and insurance cover open, I will continue to pay administration fees and insurance costs for my additional super account(s) and cover.
- I understand that I will not receive any refund of administration fees, insurance costs (if any) and associated loss of investment returns for any of my additional super account(s) and cover (if any) that I choose to keep open.
- If I don't fully complete, sign and date this form, and return it by the date specified on the letter, my request to merge my super accounts, may not be processed.
- I've read the Privacy Collection Statement below and I understand how AustralianSuper will use my personal information. To the best of my knowledge, the information I have provided on this form is correct.

You need to sign here

Date _____

D	D	M	M	Y	Y	Y	Y
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Print name

[illegible]

Please return this completed form to AustralianSuper, using the Reply Paid envelope enclosed with your letter or post to GPO Box 1901, MELBOURNE VIC 3001. Alternatively you can scan and email your completed and signed form to MultipleAccSupport@australiansuper.com

Questions? Visit australiansuper.com/MultipleAccounts to view the FAQs, or call 1800 204 194 from 8am to 6pm AEST/AEDT weekdays.

Privacy Collection Statement

Please read this Privacy Collection Statement to see how AustralianSuper uses your personal information.

AustralianSuper Pty Ltd (ABN 94 006 457 987) of GPO Box 1901, Melbourne, Victoria, collects your personal information (PI) to operate your super account (including insurance), improve our products and services and keep you informed. If we can't collect your PI we may not be able to provide these services. PI is collected from you but sometimes from third parties. We will only share your PI where necessary to perform our activities with our administrator (Australian Administration Services Pty Ltd, Link Group), service providers, as required by law or court/tribunal order, or with your permission. Your PI may be accessed overseas by some of our service providers. A list of countries can be found at the URL below. Our Privacy Policy details how to access and change your PI, as well as the privacy complaints process. For complete details go to australiansuper.com/privacy or call us on **1300 300 273**.